

Hello. Here's your new Vermont WIC card!

Your WIC card gives you access to your whole family's WIC foods through an electronic benefits system. It looks and works like a debit card. Please read these instructions carefully so you can enjoy your WIC shopping experience.



See other side for instructions on how to shop with your WIC card.

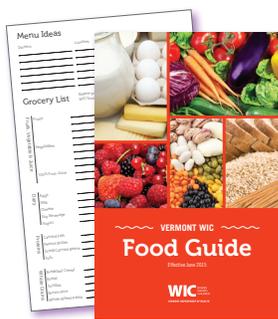


Each month, your family's WIC food benefits will be automatically deposited into your WIC card account. Every time you purchase a WIC-approved food that is on your Family Food Benefits list, that item will be deducted from your account.



Using the card is easy and convenient. You can shop throughout the month for your family's food benefits at all major, and many smaller, grocery stores in Vermont, plus a few stores over the state's borders in New Hampshire, Massachusetts and New York.

Find a complete store list at healthvermont.gov/wic



Use your Family Food Benefits list and the WIC Food Guide showing all the WIC-approved foods to help you choose the foods that are right for your family.

Watch a video about shopping with WIC at healthvermont.gov/wic

How to use your Vermont WIC card:

➤ GETTING STARTED

- 1** SIGN your name on the back of the card in ink.
- 2** SELECT a 4-digit Personal Identification Number (PIN):
 - At your WIC office, OR
 - On the website www.ebt.acs-inc.com, OR
 - By calling Customer Service 1-855-769-8890You'll be asked for your DOB and Zip code.

TIPS

Protect your card by keeping it in the sleeve provided or in another clean and secure location.

To check your account balance, select or change your PIN, or to find a WIC-approved grocery store, go to: www.ebt.acs-inc.com



Report a lost or stolen card immediately by calling 1-855-769-8890.

Misuse of this card is unlawful.

➤ BEFORE GOING SHOPPING

- 3** READ your Family Food Benefits list to know what you can buy.
- 4** CHECK the Food Guide to see what brands, products and quantities are allowed.
- 5** KNOW your balance before you go shopping.
 - Check your last receipt, OR
 - Look on the website: www.ebt.acs-inc.com, OR
 - Call Customer Service 1-855-769-8890
- 6** MAKE your grocery list, and identify the brands and package sizes of the WIC approved products you plan to purchase.

➤ AT CHECKOUT – Pay with your WIC card first

- 7** In most stores, you can put your WIC-eligible foods together with your other groceries on the counter at the same time.
 - * In some small stores, you may need to separate the WIC food items. Your WIC office can tell you which stores require the separation of WIC foods. You can also ask the cashier the first time you use your card in a small store if you need to separate your WIC food items. If the answer is yes, then just put them on the counter first.
- 8** The cashier will scan the foods and enter the value of any coupons you want to use.
- 9** Next, SWIPE your WIC card through the card reader and press the WIC button.
- 10** ENTER your 4-digit PIN on the keypad and press the OK or ENTER key.
- 11** If you are buying items in addition to your WIC foods, you will have the choices of:
 - Using 3SquaresVT or other benefits to pay for the items, OR
 - Using your own debit or credit card or cash to pay for the items.
- 12** When the cashier hands you your receipt, make sure the information on the receipt is correct.
- 13** SAVE your receipt so you will know your remaining WIC balance the next time you shop. Benefits left at the end of the month do not carry over.



If you have any questions or concerns regarding the Vermont WIC card, have your card available and contact Customer Service, 24 hours a day 7 days a week at:

www.ebt.acs-inc.com **1-855-769-8890**