



A Message From Our Colleagues at VPMS

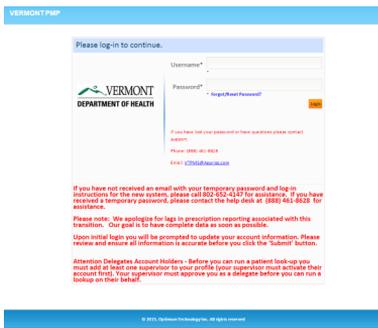
Online registration is now open for new user delegates as of 10/8/2015.

For delegates who mailed or faxed in paper registration forms, please register online. The VPMS program wants to ensure that we have the most accurate and up-to-date information on all of our registrants. New registrants may register for access to the VPMS by going [here](#) under the “Delegates” field.

Please note: if you receive the error **“Add Failed: User not found for the given license information”** it means that the license number you provided did not link to an active account in good standing with VPMS.

There is a tutorial on the login process:

<http://www.appriss.com/HostedDocuments/VTPMS-Login-Process.pdf>

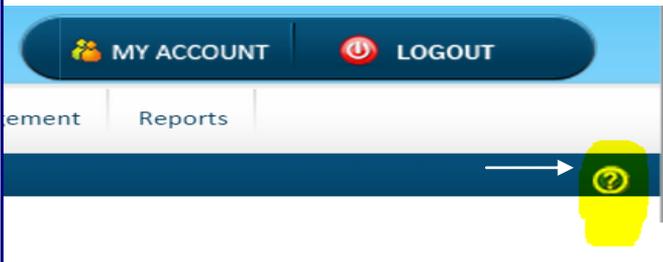


This typically means one of two problems prevented the link from occurring:

- 1) The license number provided belongs to someone that is not registered with VMPS. If this is the case, this licensee needs to register with VPMS and create an account for you to link with as a delegate.
- 2) The master account holder whose license number was provided does not have a valid Vermont state license number on record with VMPS. If this is the case, the master holder needs to log into VPMS and update their license number in order for you to link with the account as a delegate.

The VPMS staff hopes that you will find the new system to be a more user friendly and efficient tool to assist you in providing the best care for your patients. Thank you for your patience and please do not hesitate to contact VPMS with any questions, comments or concerns.

Help is also available within the system – click on the question mark in a circle in the upper right hand section of the page.



Vermont Prescription Monitoring System
 Vermont Department of Health
 108 Cherry Street, PO Box 70
 Burlington VT 05402-0070
 Tel: (802) 652-4147 Fax: (802) 652-2019
 Email: AHS.VDHVPMS@vermont.gov

**For all IT/Help Desk issues
 contact Appriss:
 Email: VTPMS@Appriss.com
 Phone: (888) 461-8628**