

April 2014



Vermont EMS News

Thank You Vermont EMS Providers—Dr. Harry Chen, Commissioner of Health

Special points of interest:

- **EMS Week is May 18-24, 2014!**
- **Every service has completed Protocol Education and are using the Vermont Statewide EMS Protocols!**
- **Approximately 1,400 providers are due to re-license in 2014!**
- **2,030 providers have logged into CentreLearn and 15,420 continuing education certificates have been issued!**

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When asked to describe a hero, many words come to mind. Adventurer, daredevil, conqueror, even idol. However, when asked to describe an everyday hero, different words come to mind. Brave, selfless, caring, knowledgeable.

Anyone who has ever had to dial 9-1-1 or be rushed to the emergency room with a life-threatening problem has firsthand knowledge of the skill and expertise our Vermont Emergency Medical Services team provides. In honor of the selfless work our EMS professional give to all of us in Vermont, on behalf of the Department of

Health, I would like to thank you for your service and dedication.

This coming May 18-24th has been designated as National EMS Week and there couldn't be a better time to celebrate. This annual event is focused on bringing together local communities and medical personnel to publicize safety and honor the dedication of those who are truly on medicine's "front line." You are true public servants and deserve this special recognition.

This year marks an exciting time for Vermont EMS. The imple-

mentation of the Vermont Statewide Emergency Medical Services Protocols is a giant step forward in providing evidence-based care.

As an emergency physician, I know that EMS is a key component of our public health efforts. You are the first line of emergency response and medical care for Vermonters. Thank you for your service.

Thank you for all that you do!

Dr. Harry Chen
Commissioner

Celebrate EMS Week!

National EMS Week is May 18-24, 2014. This is an opportunity for EMS practitioners to "show EMS off" and bring awareness to other medical providers and the public about what EMS is and what it can do for them.

There are many events that can be conducted during this time. When your EMS agency develops plans for EMS Week, they should key in on three important groups: the local community, medical personnel, and your EMS personnel.

This year's theme is "EMS: Dedicated. For Life."

The American College of Emergency Physicians was instrumental in establishing EMS Week when President Gerald Ford declared November 3-10, 1975 as the first "National Emergency Medical Services Week." This annual observance continued for four more years and was then reinstated by ACEP in 1982.

Additional resources and planning guides can be found at:

- <http://www.emsweekideas.org/home>
- <http://www.acep.org/emsweek/>

Vermont EMS will be celebrating EMS Week at the State House and the date will be announced soon! VT EMS awards will be presented at this event. Please see page 5 for more information on the award categories and nomination process!





“Volunteers DO NOT necessarily have the time; they have the heart” - Elizabeth Andrew



Call of the Wolf—Dr. Wolfson

Take Charge of the STEMI

19:16 AEMT crew arrives to find a 39 year old male with a chief complaint of syncope x 2. Patient denied chest pain or shortness of breath. History of borderline diabetes and hypertension.

19:20 **12-Lead prehospital ECG acquired.** Computer printout reads, “Inferior Myocardial Infarction, ***Acute MI***.”

Medical Control contacted for “STEMI ALERT!” Crew advised to divert directly to Cardiac Center.

19:30 En-route patient was given aspirin. Pt was noted to have low blood pressure 70/50 so nitroglycerin was appropriately not administered.

20:00 Patient arrives at Cardiac Center. Repeat 12-Lead ECG confirms inferior STEMI. Heparin and Plavix given.

20:08 Patient transported to Cardiac Catheterization lab where he was found to have a 100% mid right coronary artery (RCA) lesion that was successfully stented. Patient discharged home the next day.

STEMI (ST elevation myocardial infarction) is a time-critical disease. The early identification and appropriate disposition of STEMI

patients can save significant time that may be life-saving. This EMS crew took charge and did an outstanding job in the management of the STEMI patient. Let’s review what they did well and glean some pearls that will help you take charge of the STEMI as well.

- Early 12-Lead ECG: The electrocardiogram was obtained within the first 10 minutes of patient care. 12-Lead ECG acquisition and transmission within 10 minutes is a national benchmark for patients >35 years of age with a chief complaint of non-traumatic chest pain. This patient had syncope which is often the initial presentation of a STEMI. A 12-Lead ECG and glucose should always be obtained in patients with syncope. Under new VT protocol, EMTs may now obtain 12-lead electrocardiograms, allowing for the early identification of many more patients with an acute MI.

- STEMI ALERT: The computer printout on the ECG indicated, “Acute MI” and the crew immediately contacted Medical Control to report a “STEMI Alert!” Paramedics may interpret the 12-Lead ECG. EMTs and AEMTs should call a “STEMI ALERT” based on the computer printout. Cardiology has agreed to accept the approximate 15% false positive reading by the computer printout and will acti-

vate the Cath-lab based on this information. Many EMS agencies have or are developing the capacity to transmit the 12-Lead ECG to Medical Control for physician evaluation. STEMI ALERT activation saves critical time in activating the Cath-lab or preparing for lytics.

- Appropriate Destination: The patient was appropriately diverted directly to a cath-capable Cardiac Care facility according to regional STEMI system guidelines. Patients with STEMI should be diverted directly to Cardiac Center if within 90 minutes transport time and appropriate crew available. Patients with longer transport times will receive lytics at the local Emergency Department. Know your regional STEMI plan – It can help you save lives!

Clinical Alert

Dynamic cardiac monitoring with 3 or 4 leads is a Paramedic only skill to monitor for life-threatening heart rhythms that demand immediate patient assessment and treatment. We have had reports of failure to recognize such dysrhythmias leading to poor patient outcomes when cardiac monitoring has been conducted by EMTs or AEMTs. The best practice available for EMTs and AEMTs is to acquire a 12-Lead ECG which can identify a STEMI and be transmitted to the receiving Emergency Department for rhythm interpretation. Remember to look at the patient, not just the monitor and assess vital signs frequently.

Have You Thanked a Volunteer Today? National Volunteer Week is April 6 – 12th -Mallory Staskus

In celebration of National Volunteer week, we would like to thank all Emergency Medical Services and Medical Reserve Corps volunteers for their time and dedication to the health of their communities.

This month's featured volunteer:

Helen Short, RN

Affiliation: Northwest VT MRC
Volunteer Job Title: Unit Coordinator

As her Medical Reserve Corps' Unit Coordinator, Helen leads the Franklin and Grand Isle County based unit during community events, trainings, and public health response activations. She is an active volunteer, responding to the community's health needs since the H1N1 pandemic in 2009 when she trained her students to assist in the school dis-

trict's immunization clinics. Helen continues to participate and the unit has become more active in the last year, contributing to the St. Albans Maple Fest, the Special Olympics, and the Bay Day 4th of July celebration. With her keen eye for ways to improve the unit's activations and supply kits, she was an obvious candidate for the unit coordinator position. "At first I felt my plate was too full, but I said I'd think about it. I'm approaching retirement and can't imagine not being involved in my community and healthcare, so the more I considered applying, the more I leaned towards throwing my hat in."

Outside of volunteering, Helen has more than forty years of experience as a registered nurse in a variety of fields, most recently as the Medical Career Instructor at

Cold Hollow Career Center. She enjoys spending time with her children and grandchildren and spends three weeks every summer camping at the beach in Nova Scotia.

The unit's members see Helen as bringing "A diverse background and a love of leadership to the unit. Her energy and commitment to the health and wellbeing of our communities is extraordinary." Thank you, Helen, for all you do!

Remember to thank the volunteers in your organization, and think about contributing to the health of your community by joining your Medical Reserve Corps Unit. To find out more go to mrc.vermont.gov or email very@state.vt.us to find the unit closest to you.



Helen Short, RN—Volunteers Building Strong, Healthy, and Prepared Communities!

"We can't help everyone, but everyone can help someone" -Ronald

Reagan

Vermont Child Passenger Safety Program — BeSeatSmart—Tanya Wells

The Vermont Department of Health recently regained management and coordination over Vermont's Child Passenger Safety (CPS) program, BeSeatSmart. BeSeatSmart, aims to increase and sustain safety seat and seat belt use for children 0-18. BeSeatSmart provides hands on help, advice, consultations, presentations, training, materials and support to residents of Vermont. BeSeatSmart provides best practice advice as given and sourced by the American Academy of Pediatrics (AAP) and the National Highway Traffic Safety Administration (NHTSA). The BeSeatSmart Program is a federal grant-based program supported by the Governor's Highway Safety Program in Vermont, and hosted by The Vermont Department of Health.

The Vermont Child Passenger program coordinates yearly training of over 100 nationally certified technicians, annual training of new technicians, creating and supporting fitting stations, holding open-to-the-public inspections, a telephone hot-line manned by a certified technician, a website, displays at public events, creation and distribution of educational materials, and distribution of low-cost car seats to children in need and at risk.

- Vermont Child Passenger Safety Hotline: 1-888-VMT-SEAT (1-888-868-7328)
- www.beseatmart.org
- vtcps@state.vt.us

If you are interested in becoming a Certified Child Passenger Safety

Technician you are in luck! We have several new FREE Tech classes scheduled for this year:

- **May 3, 2014—Barre City Auditorium (one day renewal)**
- **June 4-7, 2014 - Manchester Fire Department**
- **August 19-22, 2014 - Barre City Auditorium**
- **October 8-11, 2014—Newport Ambulance**

Registration is easy! Email tanya.wells@state.vt.us with your name, contact information, and which class you would like to register for. **All courses are free of charge.** Please feel free to call or email us with any questions you may have.



Tanya Wells completing her Certified Child Passenger Safety Technician Course!





“You must do the things you think you cannot do” -Eleanor Roosevelt



EMS for Children Updates-Emily Lubell

The four regional *Pediatric Education for Prehospital Professionals* (PEPP) courses were a success! Many dedicated EMS personnel volunteered 16 hours of their time to refresh their pediatric EMS knowledge through these courses. We currently have 14 certified PEPP course coordinators in Vermont, with more to come!

If your service is interested in hosting a PEPP course...

Every service can collaborate with PEPP course coordinators to host their own PEPP courses. The 3rd edition PEPP course is offered in both the ALS and BLS format. To find a list of Vermont PEPP course coordinators visit: www.peppsite.com. Under providers click PEPP course coordinators, choose the advanced search setting, and select Vermont.

If you are a PEPP Course Coordinator...

If you are a PEPP Course Coordinator interested in hosting a course and would like to utilize your district's materials for the course (20 textbooks and an instructor kit) contact your local district chair. Your local district chair's contact information can be

found on the Vermont EMS website: http://healthvermont.gov/hc/ems/district_contact.aspx

All PEPP Course Coordinators will receive further guidance on hosting a PEPP Course in Vermont through a separate PEPP Resource Guide.

If you are interested in taking a PEPP course...

Please visit www.peppsite.com to locate and register for a PEPP course. When you sign up for the PEPP course, you will be required to take a pre-test, and you will need an access code found on the inside cover of your textbook to do so.

Since each access code is void after one use, separate arrangements have been made for *one year of complimentary access codes* after the original textbook code is void. Complimentary access codes will be available starting **May 1, 2014**. Please ask your course coordinator to assist you in obtaining an access code.

A Farewell...

It is with mixed emotion that I announce my departure from Ver-

mont's EMS for Children's Program. I am leaving my position solely based on the opportunity to gain clinical experience through a Masters in Nursing graduate program. It has been such an honor working with Vermont's EMS Office and many of you over the past two years. Your dedication to Vermont EMS and interest in the pediatric population has been a great source of enthusiasm, energy and support.

After April 7, 2014, please send all questions regarding PEPP courses to Jess Freire (see page 8 for contact info).

Please send any general questions regarding Vermont's EMS for Children's Program to Brett Larose (see page 8 for contact info).

Thank you all for your commitment to Vermont EMS and striving to provide the best quality emergency care to Vermont's Children.

Emily Lubell
EMS for Children Program Manager

SIREN Updates—Jenna Protzko

Did you know? SIREN isn't just good for storing patient care information, there are many other tools available for users! Free of charge! Check out the list below and contact Jenna Protzko for more details:

- State Dynamic Run Form
- Incident List
- PDF Layout Editor (use of Adobe Acrobat to view/print/design PDF reports based on information entered on the run form)
- Field Bridge
- EKG monitor linkage
- Signatures on run form
- Staff account set up and manager
- Documents storage
- Training module
- QA/QI module
- Internal email

- Report Writer

Documentation goal for this quarter:

Maintain communication between first responder and transport agencies. Because we lack the appropriate technology in SIREN to link the same incident for both first responder and transport agencies, we must depend on accurate, reliable and timely electronic Patient Care Reporting documentation. Run form elements that allow for run linkage between agencies include: For transport agencies to document prior first response aid/info:

- Other EMS or Public Safety Agencies on Scene (To Scene tab, First Unit on Scene panel)
- Service or Unit Receiving Patient From (Patient Info tab, Received Patient Care From panel)

- Call Number Received Patient From (Patient Info tab, Received Patient Care From panel)
- Prior Aid to Patient (Vitals/Treatment tab, Prior Aid to Patient panel)

For first responder agencies to document transfer of care:

- Service or Unit transferred care to (Patient Info tab, Transferred Patient Care To panel)
- Call Number transferred to (Patient Info tab, Transferred Patient Care To panel)
- Other EMS or Public Safety Agencies on Scene (To Scene tab, First Unit on Scene panel)

There are currently eight first responder agencies entering patient care incident information in SIREN with many more on the way.

EMS Award Nominations—Jess Freire

Vermont EMS Awards will be presented at the State House during National EMS Week - May 18th-24th. This year we will be presenting the following awards: First Responder Agency of the Year, Ambulance Service of the Year, BLS Provider of the Year, ALS Provider of the year, and Educator of the Year. Please take a moment to review the following criteria and consider nominating an individual or organization you feel is worthy of recognition.

Nomination Procedure:

Please provide a nomination letter that includes the nominee's name, title and EMS organization, and reasons for nominating. **Nominations are welcome from anyone wishing to have a person or organization recognized and should be emailed to Jessica Freire at jessica.freire@state.vt.us by May 1st, 2014.** Below are a few helpful hints to consider when submitting a nomination:

- Consider the awards criteria for the individual or organization you are interested in nominating.
- When writing a nomination letter, keep in mind that it will be read by people who may have little familiarity with the person, organization or service you are describing.
- If there are additional materials such as newspaper articles, reports, or similar supporting documents that shed light on the background of the nominee, feel free to attach these to the nomination letter.
- Nominations for this year's awards program must be received no later **than May 1st, 2014.** If you have any questions regarding this process or would like assistance in nominating an individual or service, please contact Jessica Freire.

Award Categories & Criteria:

First Responder Service of the Year

This award is intended to recognize VT based and licensed EMS organizations for their excellence in operations and service to their communities.

- Is currently a Vermont based licensed first responder service at any level
- Is active in local public education and or injury prevention efforts
- Has demonstrated positive relationships with the community(s) served, EMS District Board, and receiving hospital(s)
- Takes meaningful and visible steps to assure the professionalism of its personnel and quality of patient care provided
- Has identified areas where quality improvement is possible and has taken steps in these areas

Ambulance Service of the Year

This award is intended to recognize VT based and licensed EMS organizations for their excellence in operations and service to their communities.

- Is currently a Vermont based and licensed ambulance service at any level
- Is active in local public education and or injury prevention efforts
- Has demonstrated positive relationships with the community(s) served, EMS District Board, and receiving hospital(s)
- Takes meaningful and visible steps to assure the professionalism of its personnel and quality of patient care provided
- Has identified areas where quality improvement is possible and has taken steps in these areas

BLS Provider of the Year

This award is intended to recognize Vermont licensed EMS personnel for their excellence in clinical skills, support of their EMS organizations, contributions to the development of other EMS professionals, or other involvement in the health and safety of communities in addition to providing emergency care.

- Is currently licensed in Vermont as an FRECA/EMR or EMT-B/EMT
- Has made exceptional contributions to his/her EMS organization
- Has strong and consistent clinical skills at his/her certification level
- Has made an outstanding contribution to the EMS system within or outside of his/her EMS organization
- May have been involved in EMS training, public education, injury prevention activities, specialty work with at risk populations, or similar functions

ALS Provider of the Year

This award is intended to recognize Vermont licensed EMS personnel for their excellence in clinical skills, support of their EMS organizations, contributions to the development of other EMS professionals, or other involvement in the health and safety of communities in addition to providing emergency care.

- Is currently licensed in Vermont as an EMT-I/AEMT or EMT-P/Paramedic
- Has made exceptional contributions to his/her EMS organization
- Has strong and consistent clinical skills at his/her certification level
- Has made an outstanding contribution to the EMS system within or outside of his/her EMS organization
- May have been involved in EMS training, public education, injury prevention activities, specialty work with at risk populations, or similar functions

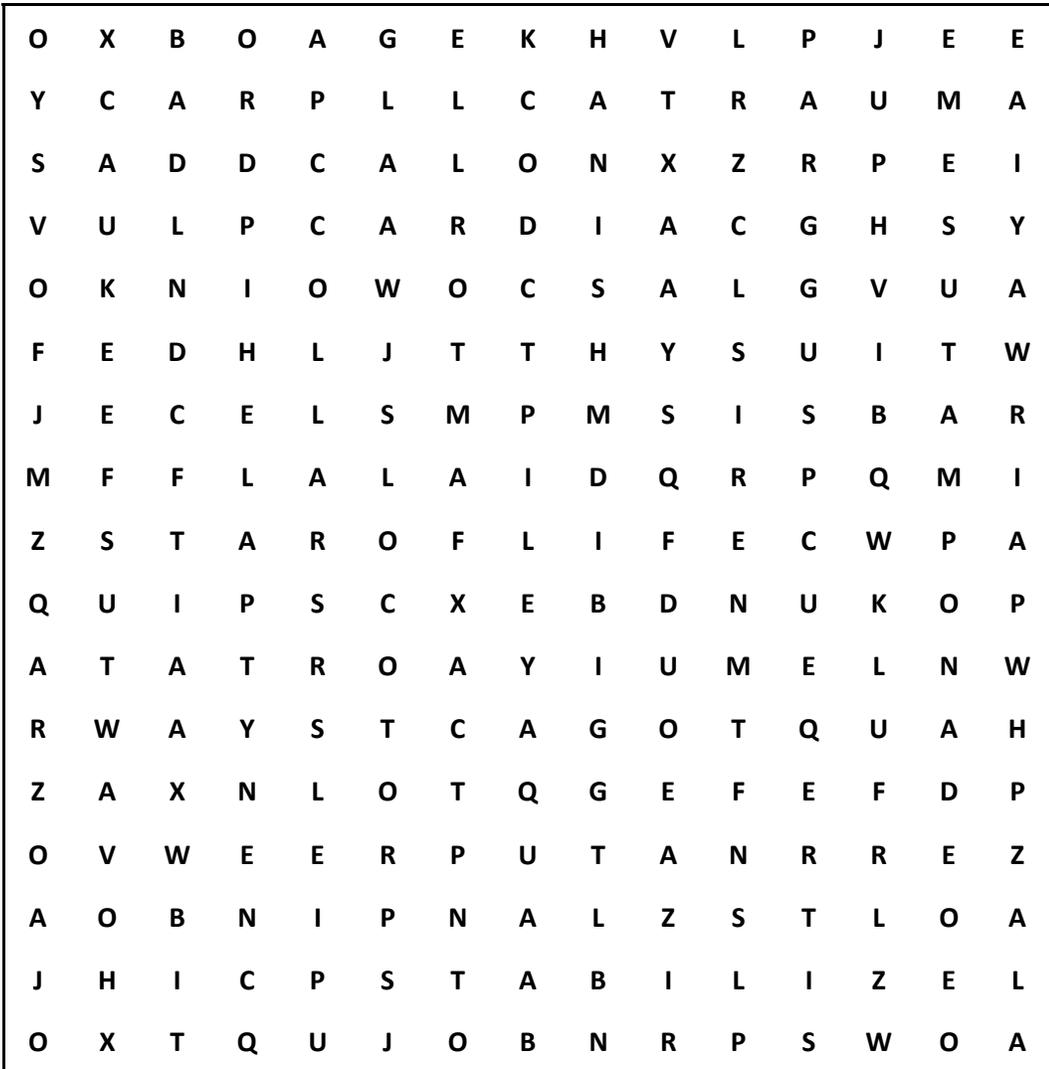
Educator of the Year

This award is intended to recognize Vermont certified EMS personnel for their excellence in education.

- Is currently licensed provider in Vermont
- Has made exceptional contributions to education at the service and/or district level
- Has furthered their own education for the benefit of others

****Please email your nomination(s) to jessica.freire@state.vt.us by May 1, 2014****

EMS Word Search—Ray Walker



GLASCOW

STAR OF LIFE

PROTOCOLS

SIREN

AMBULANCE

ALBUTEROL

TAMPONADE

OXYGEN

CARDIAC

TRAUMA

MEDICAL

C-COLLAR

STABILIZE

AIRWAY

AORTA

PEDIATRIC



“Your present circumstances don’t determine where you can go; they merely determine where you start” - Nido Qubein



IMPORTANT INFORMATION ABOUT RENEWING YOUR VERMONT EMS LICENSE

When is the last time you checked the expiration date on your Vermont EMS license card? Pull it out now and take a look. Specifically, if you reinstated your National Registry certification through the Mark King Initiative in 2011 or 2012, your National Registry and Vermont cards are due for renewal this year.

Continuing Education Requirements

All Vermont EMS personnel must meet the continuing education requirements of the National Registry of EMTs, even if they don't have a NREMT certification. First Responder-ECAs and EMRs must complete 12 hours of CE; all other levels must complete 72 hours.

Refresher Courses

Formal refresher courses are not required for Vermont EMS license renewal, but all providers must complete continuing education adhering to the hourly and content requirements of a refresher course.

- FRECA/ EMR: 12 hours
- EMT-B/EMT: 24 hours
- EMT-I/AEMT: 36 hours*
- Paramedic: 48 hours

* NOTE: The EMT-I refresher has increased from 16 hours to 36 hours

Transition Courses

If you completed a transition course during the current license period, you do not need to fulfill the refresher course categories. Instead, write the course number of your transition course on the refresher page of the renewal application. Since the transition course is several hours shorter than a refresher course, you must complete the balance of the refresher course hours with Additional EMS education topics. For instance, an EMT who completed a 16-hour transition course may write "EMT-B to EMT Transition Course - 16 hours" in the refresher course section of the license renewal form and document 56 hours of Additional EMS Education (48 + 8).

Renewal Applications

To renew your Vermont license, you must submit a Vermont License Renewal Application prior to your Vermont license expiration date. Renewal of your NREMT certification does not automatically renew your Vermont license. There is a separate form with specific instructions for each license level. You can find these forms in the Documents section of our website at www.vermontems.org.

Signature Requirements

- Your squad's Head of Service must sign your application verifying that you are affiliated with that service. *The Head of Service on record with the Health Department is the only person authorized to sign your application unless our office receives written prior notice that your Head of Service will be unavailable.*
- Your Training Officer must sign your application verifying your satisfactory completion of the continuing education requirements.
- If you are certified at the AEMT, EMT-I or Paramedic level, your District Medical Advisor must also sign the form.

Role of National Registry Certification

- If you have a current NREMT certification, you must use that to renew your Vermont EMS license. Check the appropriate box on the applicant information page. A NREMT certification that matches your Vermont license level covers all of your continuing education requirements.
- Vermont EMT-I's and AEMT's who hold a current NREMT-Basic certification must maintain their NREMT-B certification **AND** document 72 hours of AEMT/EMT-Intermediate CE as described on the license renewal application.
- If your VT license lapses before you complete the renewal requirements, you must have a certification from the National Registry of EMTs to apply for reinstatement. See the NREMT website (www.nremt.org) for information on how to get national certification.
- If you let your NREMT certification lapse, you must regain it to renew your Vermont license.

Extensions

If you anticipate being unable to complete all of the renewal requirements prior to your license expiration date, you may request an extension of up to six months. You must request an extension prior to your license expiration date. If you have questions or concerns, please feel free to call the EMS office.

How to Contact EMS!

The phone tree at Vermont EMS has changed. When you call 802-863-7310 or 1-800-244-0911 (in VT only) these are the new options. Individual staff extensions are also listed below:

Ray Walker: EMS Program Administrator—can assist with personnel, service, and vehicle licensures, regulatory issues or investigations—**option 1 or (802) 863-7274**

Jessica Freire: State Training Coordinator—can assist with initial and continuing education, CentreLearn, and the Vermont EMS Conference—**option 2 or (802) 863-7255**

Jenna Protzko: EMS Data Manager—can assist with information on the SIREN run reporting system—**option 3 or (802) 951-0160**

Brett LaRose: Child Passenger Safety Program Administrator and Injury Prevention—**option 4 or (802) 865-7734**

Emily Lubell: EMS for Children (EMSC) Coordinator—**option 5 or (802) 863-7313**

Tanya Wells: Child Passenger Safety Program Coordinator—**option 6 or (802) 951-4089**

Mike Leyden: Deputy Director, EMS—**option 7 or (802) 865-7735**

Additional assistance, which will bring you to our administrative team: Kerry Winger, Donna Jacob & Brenda Robert—**option 8**

Chris Bell: Director of the Office of Public Health Preparedness & EMS—**option 8**

Dr. Dan Wolfson: Medical Advisor—**option 8**

STATE OF VERMONT
DEPARTMENT OF HEALTH
OFFICE OF PUBLIC HEALTH PREPAREDNESS & EMS

802-863-7310 OR 1-800-244-0911 (IN VT ONLY)

WWW.VERMONTEMS.ORG

VTEMS@STATE.VT.US

108 CHERRY STREET
PO BOX 70
SUITE 201
BURLINGTON, VT 05402



VT EMS Calendar of Upcoming Events:

- Certified Child Passenger Safety Technician Course (see page 3 for more details):
 - May 3, 2014—Barre City Auditorium (one day renewal class)
 - June 4-7, 2014—Manchester Fire Department
 - August 19-22, 2014—Barre City Auditorium
 - October 8-11, 2014—Newport Ambulance
- District Chairperson & District Training Coordinators Call: Third Wednesday every other month (May 21st, July 16th, September 17th, November 19th) at 4:30pm—email Jess for information
- EMS Advisory Committee: June 19th at 1-3pm, 877-272-4202 (Conference Room: 3128070)
- EMS Week: May 18-24th
- Firefighter Rehab Workgroup: next meeting to be determined
- IFT Workgroup: next meeting to be determined
- Instructor Coordinator & Training Officer Call: First Monday every other month (June 2nd, August 4th, October 1st, December 1st) at 4pm—email Jess for information

Frequently Asked Questions:

1. When is the Vermont EMS 2014 Conference? **October 14-19, 2014....location to be announced!!!**
2. What is LearnEMS? **LearnEMS is the new CentreLearn platform that will provide better user interface and usability. All of our courses and data will make the move to LearnEMS. The only change is that you must have an email address to have an account. Please contact Jess if you have any questions!**
3. Why do I have to have a National Registry card AND a Vermont EMS license? **Your National Registry card certifies that you have completed approved training and have demonstrated through testing that you have met a nationally-recognized standard. This certification attests to your competency, but it does not give you permission to function as an EMS provider in Vermont. To obtain that authorization, you must also meet the standards for state licensure, which include an affiliation with a Vermont-licensed EMS agency and satisfactory answers to questions regarding criminal convictions, drug use, actions taken on other professional licenses, child support and tax obligations!**
4. My service hardly ever transports pediatric patients. What pediatric equipment does my service NEED to have? **You are required to have all of the pediatric equipment that is listed on the EMS website found here: http://www.healthvermont.gov/hc/ems/ems_rules.aspx Due to children's unique health care needs, their outcome relies heavily on prompt access to proper equipment specialized for the size of a child. In the rare case that your service must respond to a pediatric medical or traumatic emergency, having the proper pediatric equipment on hand is likely to mean the difference between life and death for the child.**
5. Can I switch over to using SIREN if I'm currently using an ePCR from a different vendor? **YES! SIREN is internet based and is free to use. Please contact Jenna Protzko to set-up your transport service account today!**
6. How do I create a First Responder service account in SIREN? **Call or email Jenna Protzko to set-up your service account and Administrator training today!**
7. Who is eligible to become a Child Passenger Technician? **In order to become a nationally certified child passenger safety (CPS) technician, you must be 18 or older and pass the CPS Certification Course. CPS technicians work in a variety of settings, including: fire and rescue departments, police departments, hospitals, daycare centers, pediatric offices, or are just dedicated community members. Anyone who is passionate about child safety is encouraged to certify!**

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